



2012~2022

WAKER WELFARE ACTION ASSOCIATION 10TH ANNIVERSARY REPORT





Contents

Ten Goldens, Picking Harvests	4
Ten Years of Memorabilia	5
International Humanitarian Care Service	7
Year-round volunteer service team	
Pen Pal project	
Waker story house project	
Heart-warming project	
Domestic rural companion service	15
Distance digital learning project	
Community knowledge learning project	
Dawn's after-school study project	
Year-round volunteer service team	
New digital companion service team	
Local social impact	21
2012-2021 Volunteer Training Overview	23
2012-2021 Finance Overview	25

Every child has the right to food, play, education and be loved.





Ten Golden, Picking Harvests

For a ten-year-old child, it is the early stage of Piaget's theory of cognitive development. Children in this period will begin to solve problems based on past specific experiences, and at the same time make logical thinking by analogizing existing things.

For Waker as well, we have been ignorant and groping from the beginning, stumbled in the field of international humanitarian care and social welfare services for vulnerable communities, after more than 3,000 days, we are now steadily developing and serving over 11 countries, 48 service sites, take care of 18,000 single parents, intergenerational education, second-generation new immigrants, second-generation stateless children, orphans, left-behind poor children, child laborers and AIDS children every day at homeland and abroad. This period is like a growing ten-year-old child. During the process, a group of volunteer friends and the general public participated and supported. Step down on the pace of service, and immediately transform the service. Through the pen pal project, heart-warming project, Waker story house, and new digital companion service project, etc., Waker has the ability to continue to move towards the next decade.

Facing the prospect of the future, Waker not only focuses on the importance and implementation of accompanying education in the service of disadvantaged children but also uses more creative service solutions to develop the talent cultivation and development of children in areas lacking in resources. Bring our core value from Taiwan to the world, we set up communication offices, set up an Academy for young humanitarian professions, and built up a volunteer service journey system, so that more partners who care for international humanitarians can be in Waker finds a way for children to get a better start.

Ten Goldens, Picking Harvests

2012

- The establishment of the Waker Welfare Action Association.
- Adhering to the concept that “Every child has the right to food, play education, and be loved”, Waker began to recruit young people with aspirations to go to the homeland and abroad to provide international humanitarian care services during the winter and summer vacations.
- Support land purchase and house building for AIDS orphanage service site in Cambodia.

2013

- Start up the “Distance digital learning project” service.
- Support river embankment construction in Catanduanes service sites, Philippines.
- Support classroom building construction in service site “Tom village”, Cambodia.

2018

- Waker International Volunteer Training Center opened.
- Support building construction in the Zhanghua service site, Taiwan.

2019

- Held “Speak of Love- Exhibition of Waker international volunteer service” in Bopiliao Historic Block, Taipei.
- Start up “Community knowledge learning project” service.
- Held “Life in International Volunteer Festival” exhibition in Huashan 1914 Creative Park, Taipei.

2017

- Expand service works to more than 11 countries and 48 sites, Participants for international volunteer services over 30,000 people, more than 18,000 children, and disadvantaged women sponsored.
- Launched an international volunteer elite leadership training course in Shanghai, China.
- Held international volunteer seminars in Singapore and Kuala Lumpur, Malaysia.

2020

- Initiated “Project 103” for a fire disaster of service site in Cebu, Philippines, and launched reconstruction work.
- Start up the “Professional Voluntary Alliance of Development” program.
- Completion of service site “Home of Lights” in Northern Thailand.
- Due to the impact of the COVID-19 epidemic, also strengthened domestic service capabilities and expanded domestic rural service sites in Taiwan to seven counties and cities.
- Published the book “Will for Children” in Chinese, written by 2014 Nobel Peace Prize laureate Sir Kailash Satyarthi, and has been in 1st place of Eslite Bookstore Bestsellers.

2014

- Expand service sites to Mongolia, Vietnam, and Eswatini. Participants for international volunteer services over 17,000 people, more than 10,230 children sponsored.
- Purchased land for service site “Home of Lights” in Northern Thailand.

2015

- Invited 2014 Nobel Peace Prize laureate Sir Kailash Satyarthi to have lectures in Taiwan, and also expand the “Save the Childhood” project.
- Held the “Waker Walker” charity walkathon in Taipei.
- Initiated “Project 103” for the Nepal earthquake and launched post-disaster reconstruction work to assist 10 villages in disadvantaged areas of Nepal.
- Invited to Shanghai for the first time to hold an international volunteer seminar, more than 2,000 students participated.

2016

- Invited 2014 Nobel Peace Prize laureate Sir Kailash Satyarthi to have lectures in Taiwan, and also expand the “Save the Childhood” project.
- Held the “Waker Walker” charity walkathon in Taipei.
- Initiated “Project 103” for the Nepal earthquake and launched post-disaster reconstruction work to assist 10 villages in disadvantaged areas of Nepal.
- Invited to Shanghai for the first time to hold an international volunteer seminar, more than 2,000 students participated.

2021

- Under the impact of the COVID-19 epidemic, the “Pen Pal Project”, “Waker Story House Project”, and “Heart-warming project” have been started up.
- Launched of Podcast channel “Waker House”.
- Launched 8 New digital companion service teams in response to the third level of national epidemic alert.
- Held a 3-week “Life in International Volunteer Festival” exhibition and events in The Pier-2 Art Center, Kaohsiung.
- Held the “Life in International Volunteer Festival” flash exhibition in the East Metro Mall under the invitation of Taipei Rapid Transit Corporation.
- Support classroom building construction in the Hualien service site, Taiwan.

2022

- Set up the “Academy for Young Humanitarian Professions”.
- Establishment of North American Office Preparatory Office.
- Support heat system construction in Morin Davaa service site, Mongolia.

International Humanitarian Care Service

India

Delhi • Beghar
Delhi • Mukti
HP • Rampur
Rajasthan • Virat Nagar
UP • Faizabad
UP • Lakhimpur
UP • Varanasi

Nepal

Lalitpur • Bhardev
Lalitpur • Dhumkharkha
Lalitpur • Kafaldada
Lalitpur • Sankhu
Lalitpur • Lele
Lalitpur • Manikhel
Lalitpur • Nallu
Dhading • Rawal Danda
Dhading • Salang Panchamukhi
Dhading • Salang Ghat
Bheri • Banke
Bheri • Bardiya
Gorkha • Keureni
Gujarat • Dang
Janakpur • Jugu
Narayani • Bajrabaarahi
Rapti • BalChetna
Rapti • Beljhundi
Rapti • Kothari
Rapti • Luhabadra

Service and support items



Daily care



Living safety



Equal education



House renovation



After class reading



Survival and development



Balanced nutrition



Spiritual companionship



Medical health care



Respite service



Commuting safety

Madagascar

Antananarivo • Fenoarivo

Kingdom of Eswatini

Manzini • Bethany

China

Gansu • Daa	Qinghai • Kekexili	Heilongjiang • Wuying	Ningxia • Sunjiatan
Gansu • Neiguanying	Qinghai • Yushu	Heilongjiang • Meixi	Ningxia • Jingyuan
Gansu • Yanglu	Qinghai • Jingyang	Xinjiang • Gangou	Ningxia • Gaozha
Gansu • Dongba	Qinghai • Xunrang	Xinjiang • Hemu	Ningxia • Pengbu
Gansu • Qiaomen	Qinghai • Sujiabao	Xinjiang • Baigetuobie	Ningxia • Huaxi
Gansu • Huangyangchuan	Shanxi • Sanzhang	Xinjiang • Wulasitai	Ningxia • Xinmin
Gansu • Heisongyi	Shanxi • Dawang	Ningxia • Dawan	Macao • Taipa
Gansu • Lintao	Shanxi • Yunqu	Ningxia • Chengyang	Macao • Fai Chi Kei
Gansu • Xuebai	Shanxi • Qiaonan	Ningxia • Yilong	
Henan • Zhumadian	Shanxi • Yancun	Ningxia • Biandangou	
Qinghai • Bayan	Shanxi • Sanguanmiao	Ningxia • Honghe	

Vietnam

Lao Cai • Sapa

Malaysia

Sarawak • Sibul

Thailand

Chiang Rai • Ban Le Ho
Chiang Rai • Ban Hin Taek
Chiang Rai • Guang Ming
Pattani • Betong

Philippines

Batangas • Lemery
Catanduanes • Hitoma
Catanduanes • Inalmasinan
Catanduanes • Obi
Cebu • Pilipog

Cambodia

Siem Reap • Puok
Sunflower Orphanage
Takeo • Tom Village

Mongolia

Ulaanbaatar • Morin Davaa
Ulaanbaatar • Gachuurt
Ulaanbaatar • Gunt
Ulaanbaatar • Khujirbulan
Erdenet • Govil

| International Humanitarian Care Service

Year-round volunteer service team

Waker has long been engaged in international humanitarian care services at homeland and abroad for many years, and its service scope covers Taiwan, India, Nepal, Thailand, Mongolia, Vietnam, Philippines, Cambodia, Malaysia, Kingdom of Eswatini, Northwestern China, and other countries and regions, in a total of 95 disadvantaged communities. In order to improve the plight of locally disadvantaged children, more than 30,000 volunteers from all over the world to enter remote rural and disadvantaged areas provide their service year-round through Waker's recruitment and training. The power of each volunteer brings children a diverse vision of the future image, reversing the starting point of children's lives so that children living in resource-poor areas can get equal opportunities and treatment.



95
More than 95 service sites in grand

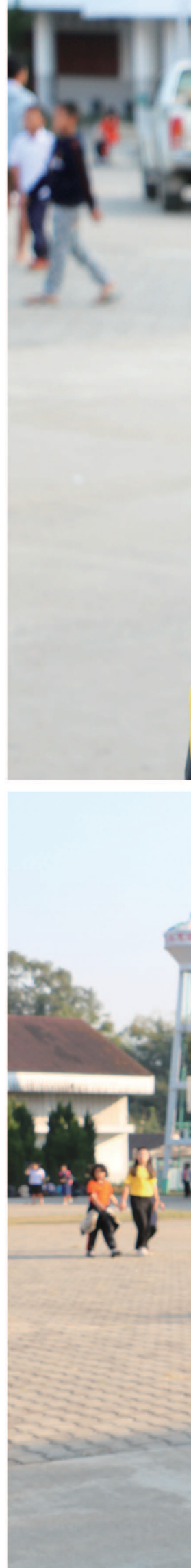
11,000
More than 11,000 volunteers

500
More than 500 volunteer service

264,712
Reached 264,712 number of

9 | WAKER WELFARE ACTION ASSOCIATION 10TH ANNIVERSARY REPORT | 2012-2022

* The above statistics are for 2012-2021





Pen Pal project — The 12 letters between children and me

In the past ten years, Waker has adhered to the belief of "uninterrupted companionship" and spent time with children from disadvantaged areas, also under the difficult COVID-19 epidemic.

Through monthly correspondence between volunteers and children from afar, we convey each other's care and longing, so that the children can still feel the warmth of being loved; and we look forward to the day when we can truly reunite with the children from afar.

4

Total 4 service sites including Mongolia, Philippine and Nepal has participated

280

280 letters coming forward in grand total

44

Total 44 volunteers were willing to be a pen pal to accompany children during the pandemic

502

Reached 502 number of serviced

* The above statistics are for 2020-2021





I'm not very good at drawing but I tried my best, here you go.



2021.4.30-1

Hi Eunice,

After reading your letter, I think we've a lot in common! You will definitely realize your dream in the future. I also want to study in America after college graduation. In recent weeks, the COVID-19 pandemic is more and more serious in Taiwan than last year. My schoolmates and I prepared for our graduation ceremony last week. (5/9~5/13) However, we have to stop our activities for two weeks. I hope all human-beings can be healthy as used to be! ☺

Besides, I'm learning Korean now because I want to travel in Korea without language barrier. (also because BTS! HAHAA!)

Hope you and all your family and friends be healthy!



Sincerely, Irene

Dear pen pal:

2 June, 2021

I'm thrilled that I can write this letter to you and become your friend! You can call me Eunice. I live in Tainan - the south part of Taiwan. Although I have never been to Philippines, I did some research and find that Philippines is a beautiful country! I like the coastline and the blue sky so much! What have you been doing recently? I hope that everything is fine in Philippines, and the pandemic outbreak will soon end!

What do you want to do in the future? For me, I want to become a teacher! What about you? Don't forget to take care of yourself. I'm looking forward to hearing from you! And hope we can see each other in the near future.



Sincerely,
Eunice Lu.



2 June, 2021

in the near future



Few weeks later

Very soon!



Waker story house



Waker Story House aims to bring you closer to the world through the power of sound. During the pandemic, we couldn't live with children far away. In response, we have chosen a different path. By using our voices, we hoped to accompany children as they grew, no matter where they were. We chose to use our voices to accompany children's childhood and help them grow in different ways.

We teamed up with like-minded individuals to record English storybooks for children both at home and abroad. These stories were then sent to service bases in Mongolia, India, Nepal, the Philippines, Cambodia, Eswatini, and Madagascar. Each story is also uploaded to Waker's podcast "Micro Living Room", a part of the "Waker Story House" series. This provides teachers with a free resource for letting children listen to stories.

10

Total 10 service sites including Mongolia, India, Nepal, Philippine, Cambodia, Eswatini and Madagascar has participated

99

Total 99 episodes of story recording completed

2,675

Reached 2,675 number of serviced

* The above statistics are for 2020-2021



watch online now



Heart-warming project - Respite service

Before the pandemic, Waker's service teams were able to travel to every corner of the country, providing partners at service bases with the opportunity to take a break. However, since the pandemic began, there have been no rest days. Teachers and staff at the service base have been working tirelessly, day and night, to take care of the children.

In response to this, Waker gathered volunteers from various service bases to create a series of videos to uplift the spirits of the leaders, teachers, and long-term volunteers in Waker's service bases across different countries. These videos aimed to send warmth and encouragement to all those who were still serving in different locations.

Although volunteers couldn't physically be present to accompany the children during this time, they could still support each other through greetings and concerns. A simple greeting and a heartfelt concern can create a warm current that touches the hearts of all the partners who are still persevering in their service.

12

Total 12 service sites including Thailand, Nepal, India, Mongolia, Philippine and Cambodia has participated

35

Total 35 volunteers were willing to record heart-warming cheer video clip for overseas service sites during the pandemic

472

Over 472 partners from overseas received our bless

* The above statistics are for 2020-2021



Domestic rural companion service

Xinzhu County

Hukou Township
Xinpu Town

Zhanghua County

Fangyuan Township

Yunlin County

Linnei Township
Kouhu Township

Nantou County

Yuchi Township

Jiayi County

Alishan Township

Kaohsiung City

Maolin District
Namaxia District

Pingdong County

Ligang Township
Neipu Township
Shizi Township

Hualian County

Hualian City
Shoufeng Township

Taidong County

Beinan Township
Changbin Township

Service and support items



Daily care



After class reading



Spiritual companionship



Living safety



House renovation



Respite service

In Taiwan, in many sub-urban or non-urban towns, due to the widening gap between urban and rural areas and the exodus of young and middle-aged people, those who remain there are mostly economically disadvantaged families such as single parents, intergenerational education, or second-generation of new residents, and even children living in orphanage without family care.

For these children, the absence of their father and mother in their lives is a daily routine. They spend their days wandering outside after school and staying with their mobile phones when they come home. Although there is no shortage of daily necessities and learning tools provided by the people from all over the world, what they lack is substantial companionship and external stimulation.

Because this group of disadvantaged children lack the basic needs of "accompanying" from family, school to community, they need someone who can accompany them and be willing to accompany them to build their self-confidence and explore different possibilities in the world.

Therefore, in the past ten years, Waker has cooperated with 25 rural schools, churches and disadvantaged communities across Taiwan, bringing volunteers into service bases to handle regular winter and summer vacation activities. At the same time, in order to ensure uninterrupted services, it has also further developed Service projects during the semester.



| Domestic rural companion service

Digital Accompanying Reading Project

The Digital Accompanying Reading Project has been in development for more than ten years. Volunteers with enthusiasm for teaching are recruited to assist children in learning outside of the curriculum by online video every week.

6

Total 6 service sites have participated

13,320

Service hour 13,320 in grand total

5,328

Reached 5,328 number of serviced

* The above statistics are for 2020-2021





| Domestic rural companion service

Community knowledge learning project

(Take the education case between Hsinchu Hukou and Mingxin University as an example)



Waker cooperated with Mingxin University of Science and Technology USR project, base on the experience of deeply cultivating Hukou as a medium to combine local services with college-courses. During the semester, three hours of after-school activities are held every Wednesday afternoon.

2

Total 2 service sites have participated

758

Reached 758 number of serviced

2,274

Service hour 2,274 in grand total

* The above statistics are for 2020-2021

| Domestic rural companion service

Dawn after-school study project



Recruiting local volunteers to Hualian Fengtien to guide children in grades 1 to 6 to complete their homework, and provide remedial teaching for subjects which children are not good at, also, accompany children who have completed their homework for outdoor activities and anti-talent lessons four days a week during the semester.

1

Total 1 service sites have participated

7,712

Reached 7,712 number of serviced

21,439

Service hour 21,439 in grand total

* The above statistics are for 2020-2021

Permanent volunteer service team

Before the epidemic, Waker led volunteers into disadvantaged communities in an organized manner to improve the plight of local disadvantaged children. We hope that, with the dedication of each volunteer, we can inspire diverse imaginations about the future in children and change the starting point of their lives. Let every child living in a resource-poor area have equal opportunities and treatment.

New digital companion service team

During the summer vacation under the Level 3 epidemic alert in 2021, disadvantaged families lacked substantial school courses. Additionally, to support their families financially, parents had to go out to work even at the risk of contracting the epidemic. Therefore, Waker led the "New digital companion service team" for the first time, using "Gather Town" to create courses with various themes, allowing children to become volunteers. They could share their learning and life on the platform, connect with other children in a unique way, and accompany them through the Level 3 alert.

* The right statistics are for 2012-2021

25

More than 25 service sites in grand total

2,800

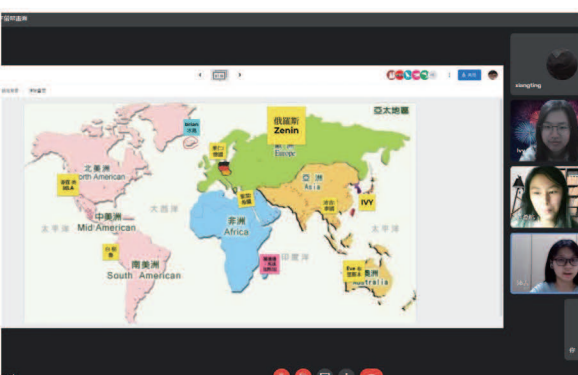
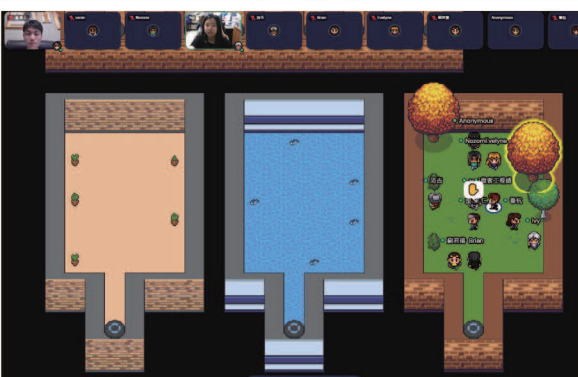
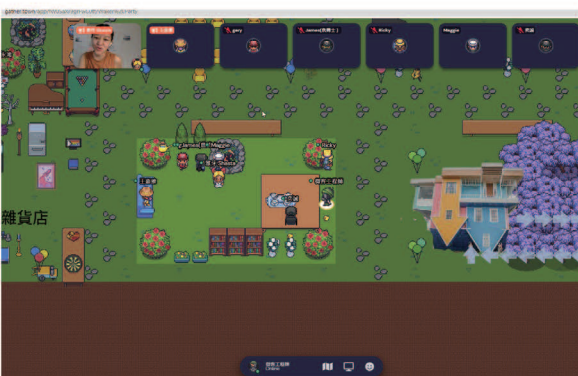
More than 2,800 volunteers devoted to

105

More than 105 volunteer service teams

32,436

Reached 32,436 number of serviced



Demonstration of Social Impact

Children' s growth in digital learning ability

Companionship is the core value of Waker, and digital literacy is the key to children' s future. This power is evident as digital learning has become a trend in modern society. However, due to the absence of cultural capital, families in rural areas and those with insufficient resources face disadvantages. This not only hinders the development of digital literacy in these families but also exacerbates the gap between urban and rural children in terms of academic achievement, personal growth, and career opportunities.

Waker draws on ten years of experience in physical engagement and digital reading companionship. It offers two modes, distance learning, and blended learning, incorporating digital elements. The goal is to cultivate capabilities and serve micro-customers in seven counties across Taiwan, including disadvantaged children in rural areas and 16 strongholds. The aim is to help children establish a strong foundation in mathematics from an early age, enhancing their knowledge, skills, and literacy.

The approach allows children to transition gradually from finding digital learning unfamiliar and dull to adapting, liking it because it's interesting, and eventually engaging in it actively. This process leads to the development of digital cultural literacy. The program evaluates children' s growth in digital learning ability using clear and measurable quantitative indicators (see bottom of this page). These indicators serve as the foundation for Waker's service direction and content, contributing to the spirit of sustainable service and making a tangible impact on children and communities.

“ After 10 years of digital learning projects, rural children have mastered digital learning ”

↑ 10%

Knowledge skills

↑ 9%

Initiative

↑ 6%

Likeability

↑ 15%

Helpfulness



In Nepal

From individual to community action

In 2016, Waker has already established a presence in Nallu village, a remote mountainous area of Nepal, providing services to support children for over 3 years. The village is surrounded by mountains, offering breathtaking views of the Himalayas. However, what deeply impressed the volunteers were the plastic bags, bottles, and litter strewn across the village streets, creating a confetti of packaging waste. Disposing of garbage on the ground was a daily routine here. When the volunteers initiated a village cleanup activity, the residents initially viewed it with skepticism. It marked the first time that the concept of "garbage should not be thrown on the ground" was introduced to the village.

In 2017, environmental concerns began to take root in the village, and the villagers spontaneously launched a village cleanup initiative. They collaborated with volunteers to create Nepali environmental slogans and displayed them throughout the village to raise awareness among tourists and promote the proper disposal of garbage in designated pits.

By 2019, the villagers had taken their commitment further by launching the "Environmental Protection Initiative Movement." As a result, the stream that had been a dumping ground for garbage for many years was now clear again. Additionally, the villagers repurposed plastic waste to create solar cookers and emergency blankets to assist those living in tin shacks, whose homes were destroyed by the 2015 earthquake.

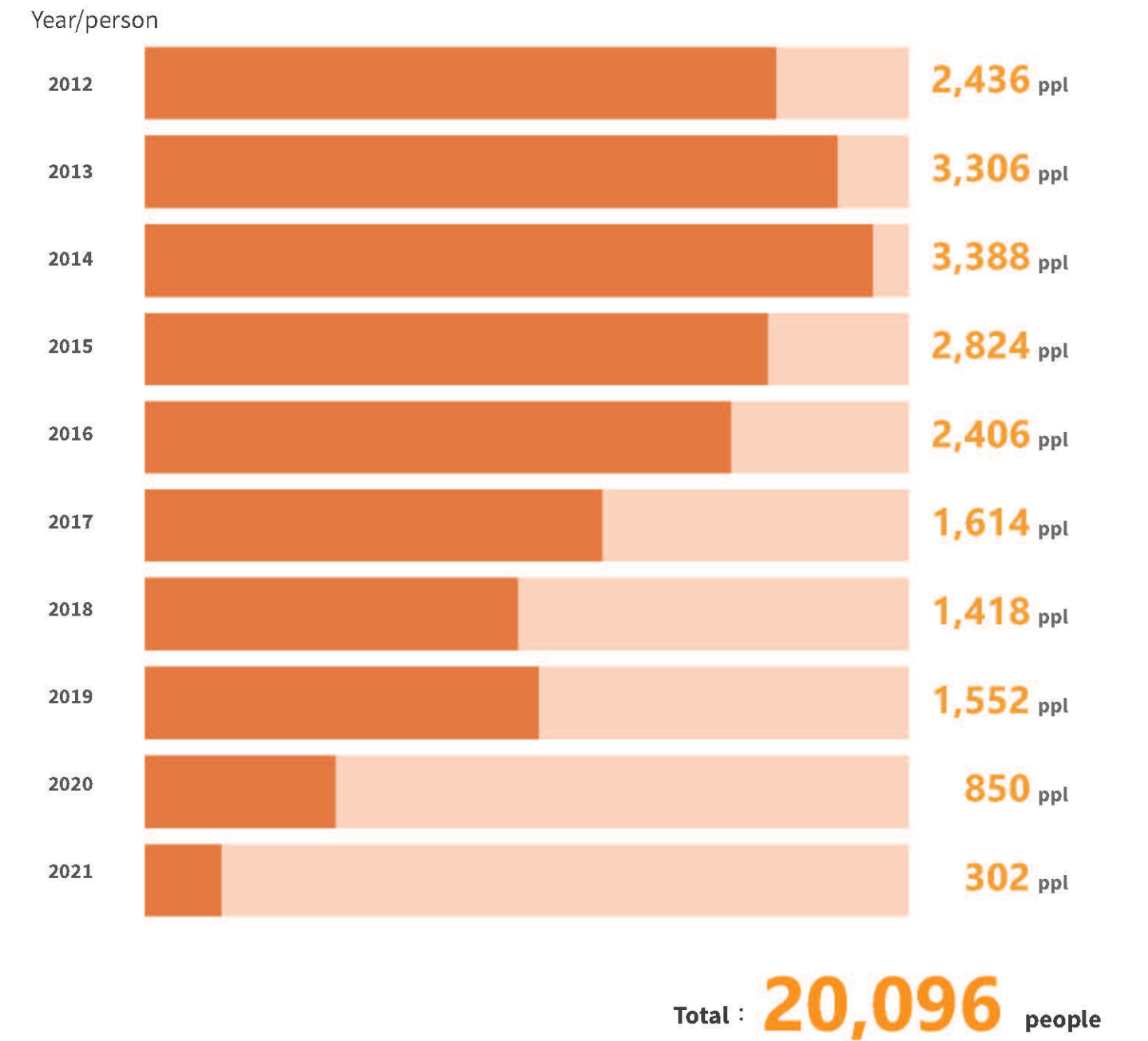
What began as a small village cleanup initiative has now evolved into a comprehensive community-wide environmental protection effort. Beyond cleaning the village, the initiative now extends to purifying school campuses, football fields, and neighborhoods. It has become a routine undertaking for the WeChat team to work alongside the villagers during their trips to Nallu village.



2012-2021

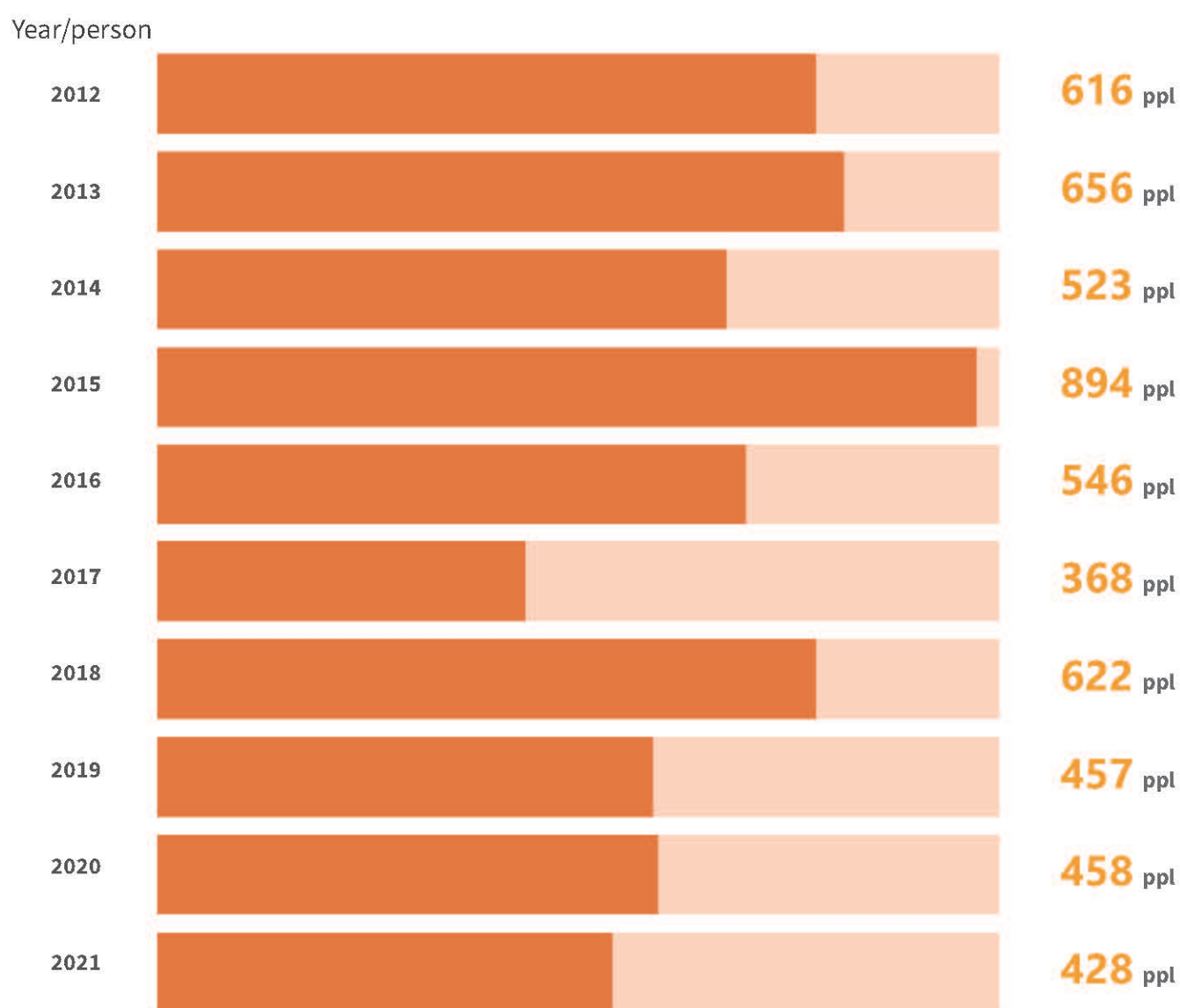
Waker International Volunteer Training

For students and individuals aged 15 and older who are interested in participating in international volunteering, Waker offers regular pre-departure training. The training covers various important topics such as discussions on issues faced by disadvantaged children, cross-cultural work, service activity planning, and reflection on pollution from contributed services and applicable laws and regulations. encourages participants to reflect on the potential environmental impact of their contributed services and familiarizes them with relevant laws and regulations. Waker International has successfully trained and prepared over 20,000 volunteers for their international volunteering experiences.



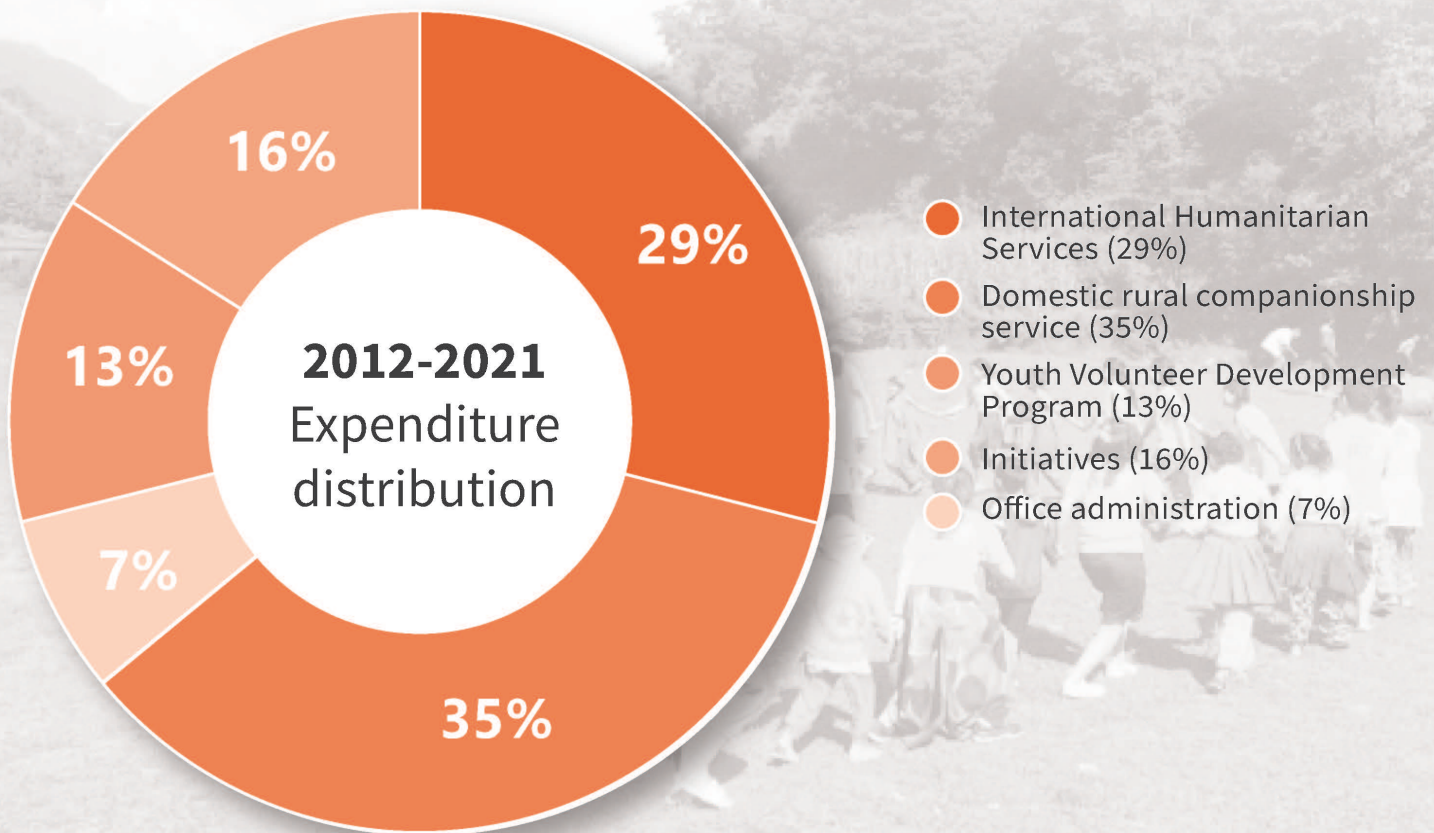
2012-2021 Waker International Volunteer Leader Training


To enhance the skills and abilities of Waker International volunteer team leaders, including building consensus, guiding reflection, problem-solving, communication, and coordination, the organization has been providing comprehensive training. This training is aimed at achieving sustainable development and the continued legacy of their services. From 2012 to 2021, Waker International has successfully trained over 5,500 volunteer leaders.



Total : **5,568** people

Financial expenditure overview





Many children in impoverished areas possess remarkable talents, yet these talents often remain dormant due to a lack of opportunities. Without the chance to actualize their potential, these talents may never surface. Furthermore, even if opportunities do arise, without the necessary resources and support, realizing their potential becomes a significant challenge. The Dharma brings their talents into full play - Waker helps them gain access to opportunities and resource support.

We sincerely appreciate for standing beside these children in distant communities, enabling them to make choices about their future. We hope you will continue to be part of our journey in the coming decade, as your ongoing participation is invaluable to us.





WAKER WELFARE ACTION ASSOCIATION

Every child has the right to food, play, education and be loved.

Contact |

Address | 12th Floor, No. 266, Section 1, Wenhua Road, Banqiao District, New Taipei City Taiwan 220

Tel | +886-2-3322-5103

Fax | +886-2-3322-5103

Website | <https://www.waker.org.tw/Default.aspx>